

Strategic Plan

2026 - 30





Acknowledgement of Country

Bendigo Health acknowledges the Traditional Custodians of the land, the Dja Dja Wurrung People and pays respect to their Ancestors, Elders, past, present and future. As a health service, we acknowledge Djaara have been healing with Country for thousands of years. We recognise and respect their culture and the contribution of all Aboriginal and Torres Strait Islander Peoples across the region and express our commitment to walking together on this continued healing journey.

bendigohealth.org.au

Our Strategic Plan

Purpose

To deliver high-quality healthcare that meets the needs of our community today, while preparing for the next generation.

Vision

5-Year

To be a trusted regional healthcare service recognised for delivering exceptional care, being a great place to work, and being deeply connected to our community.

10-Year

To be a leading regional tertiary health service - delivering both specialist and generalist care, underpinned by academic excellence, clinical research, and innovation - driving improved health outcomes in partnership across the Loddon Mallee.

Values

Passionate

We are passionate about doing our best - for our patients, our colleagues, and our community.

Accountable

We take ownership of our actions and outcomes, always striving for integrity and improvement.

Caring

We care deeply for our community - and our community cares for us. Compassion is at the heart of everything we do.

Trustworthy

We are open, honest, and respectful in all that we do - earning the trust placed in us every day.

Our Strategic Priorities

Access

- Provide timely, equitable access to healthcare across the Loddon Mallee region.
- Receive the right care at the right time, as close to home as possible.
- Ensure sustainable funding and resource allocation to maintain and expand access.
- Support and empower our workforce to deliver accessible care.

Care

- Deliver high-quality, safe, and consistent care.
- Ensure every individual receives the best possible treatment in a supportive and compassionate environment, enabled by a capable and well supported workforce.
- Prioritise the patient experience.
- Support care delivery through environmentally responsible and sustainable practices.

Improvement

- Build a culture of continuous improvement by fostering staff-led innovation and improvement.
- Develop workforce expertise for current and future needs.
- Continue evolving from a generalist health service to one that specialises in a broad range of subspecialties.
- Integrate data driven insights into our decision making embracing new and emerging technologies.

Cultural Safety

- Everyone is welcome here.
- Ensure our services are inclusive of all cultural groups, responsive and grounded in respect for the unique identities of individuals.
- Create culturally safe environments and services where Aboriginal and Torres Strait Islander people feel respected, valued, empowered and where self-determination thrives.
- Ensure our staff feel safe, respected and supported to deliver culturally safe care and services.

Partnerships

- To be an integral partner of the Loddon Mallee Local Health Service Network.
- Foster partnerships with other organisations that advance and strengthen our role as a leading healthcare service.
- Develop partnerships that create opportunities for staff development, training, wellbeing and workforce sustainability.

Our Road to 2035

Years 1– 5: Building the Foundation

The 5 - year vision lays the groundwork for Bendigo Health's development to a regional tertiary healthcare service.

Key objectives:

- Enhancing the Quality of Healthcare Services
- Expanding and Updating Care for Our Region
- Redeveloping Health and Aged Care Infrastructure
- Expanding and Integrating Mental Health Services
- Establish a Regional Research Hub
- Skilled Workforce
- Digital Enablement
- Embedding Financial and Environmental Sustainability
- Embedding Cultural Safety and Inclusion

Years 6–10: Becoming a Tertiary Healthcare Service

The 10 - year vision provides the destination - the establishment of a regional tertiary healthcare service with capabilities in research, teaching and specialised services for the Loddon Mallee Region.

Key objectives:

- Expand our specialised services, especially in cardiac and neurosurgery
- Building stronger academic and teaching partnerships
- Increasing our capacity for clinical research and innovation
- Achieving official status as a tertiary hospital serving the Loddon Mallee region





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